# Survivor Empowerment Center Referral Process

## Who to refer:

- \*Any survivor (female or male) of domestic or sexual violence.
- \*Survivors of any age.

Services are confidential and free of charge.

# Services are offered through the following:

- \*Domestic Violence and Shelter Program
- \*Rape Crisis Services
- \*Community Programs

Survivor Empowerment Center staff never meets a survivor of domestic violence at the hospital. The survivor must call the Center for assessment and/or to make sure there is space available in the Shelter

#### Survivor referral:

- The physician/nurse use a screening tool and finds out the patient was in a violent situation. The doctor/nurse makes a referral to Survivor Empowerment Center.
  - The survivor calls Survivor Empowerment Center and talks to our trained crisis worker. They told her of her options and worked with her to develop a safety plan.
  - After speaking to the crisis worker, the survivor decides to go to Survivor Empowerment Center and to take her three children with her. Her school age children will be able to stay in school.
- They arrived at The Center and are welcomed into the secured facility.

■ They are given a tour of the facility to make their stay more comfortable. Approx. 36 women & children stay at the shelter per night. She can stay in the center for up to 45 days, if needed.

## **Rape Crisis Services Hospital Go-Out:**

On-Call Crisis Intervention is available by telephone or in person 24-hours per day, 365 days per year. If the participant is both DV and SA, both processes will apply. Standard procedures for responses to sexual assault/abuse is outlined as follows:

- 24-hour services are available for sexual assault/abuse victims and their non-offending significant others.
- A hospital representative will call Rape Crisis Services (1-800-334-2094) as soon as the patient has been identified as a victim of sexual assault/abuse.
- An advocate will respond to the hospital call in person to provide in-person advocacy, support, counseling, and referrals as necessary and with victim consent.
- Advocates work collaboratively with hospital representatives throughout the completion of treatment of the patient. Advocates also assist by providing clothing to survivors as needed and required written information for victims of sexual assault in compliance with SASETA.

#### Other Services:

#### **Services for Adults**

Counseling
Advocacy
Case Management
Transportation
Safety Planning
Legal and Medical Advocacy

#### **Services for Children**

Counseling Advocacy Tutoring

# Case Management

## **Non-Shelter Services:**

Even though the survivor did not need shelter they can still receive the following services:

Counseling for herself

Counseling for her child

Legal Advocacy including referrals to attorney's

Assistance with setting up her new household

Transportation to appointments that help meet the survivors' goals.

## For More Information:

Survivor Empowerment Center 618-529-2324 24 Hour Hotline 1-800-334-2094 www.thewomensctr.org