




## HAVE ILLINOIS MEDICAID INSURANCE AND NEED RIDES TO MEDICAL APPOINTMENTS?

If you have regular Illinois Medicaid or are unsure which Medicaid provider you have, call First Transit at 877-725-0569 for assistance.

	IF YOU HAVE <u>BLUE CROSS/BLUE SHIELD or AETNA</u> YOU WORK WITH <u>MODIVCARE</u> TO BOOK YOUR RIDES.	IF YOU HAVE <u>MERIDIAN, MOLINA, or HUMANA</u> YOU WORK WITH <u>MTM</u> TO BOOK YOUR RIDES.
BOOK ONLINE OR THROUGH A PHONE APP	Schedule and manage your trip on your computer or smart phone through the MODIVCARE portal at <a href="http://www.mymodivcare.com/book-now">www.mymodivcare.com/book-now</a>	<div style="text-align: center;">  <p>Download the <b>MTM Link app!</b> <i>Book Your Rides from Your Phone</i></p> </div> <div style="display: flex; justify-content: center; gap: 20px;">   </div> <p>The MTM Link Member mobile app offers similar services to the <u>web-based Member Portal application</u> (<a href="https://www.mtm-inc.net/mtm-link/">https://www.mtm-inc.net/mtm-link/</a>).</p> <p>You can manage your rides without ever calling MTM, with no need to wait on hold to speak to a representative. Things you can do through the app:</p> <ul style="list-style-type: none"> <li>• Request new rides</li> <li>• Cancel rides you no longer need</li> <li>• Request gas mileage reimbursement trips</li> <li>• Review details about your upcoming rides, including the status of your ride, the mode of transportation you will use, and your transportation provider's name and contact information</li> </ul>
BOOK BY PHONE	Call the customer service number on the back of your insurance card.	Call the customer service number on the back of your insurance card.

**\*\*You may also be able to obtain gas/mileage reimbursement from your insurance for going to your medical appointments. Call the number on the back of your card to learn more.**