

# COVID-19 Call Ahead Hotline: 888-543-2786



Heartland Regional Medical Center has established a call-ahead hotline number to limit potential exposure to COVID-19. Individuals may call if they are experiencing fever, cough, shortness of breath, or if they believe they have been exposed to the coronavirus.

Between 8:00 a.m. and 9:00 p.m., 7 days a week, a trained staff member will provide guidance concerning screenings, care and protective protocols in accordance with current Illinois Department of Public Health (IDPH) and Centers for Disease Control and Prevention guidelines.

**We urge individuals to call 888-543-2786 before seeking testing or care for a coronavirus related concern.**

As always, if there is an emergent need for care of any kind, parties should visit the ER without delay.